

Important Pickup Information

The Alstede Farms CSA Team and Staff work hard to make sure that you get the most out of your CSA shares, and receive the best quality produce and customer service that we have to offer.

Here are some of the things that you can expect when picking up your shares for the first time:

Picking Up Your Share at Our Farm Store in Chester:

When is my share available for pickup? CSA distribution begins at 2 PM on Tuesday or Thursday each week, and runs until 6PM.

Where should I go to pick up my share? you can pick up your share from the CSA shed, located next to the farm store!

Is there parking available for CSA members? You are welcome to park in any of the spaces located all around our Farm Store, as well as anywhere in our secondary parking lots. Our staff will gladly help you bring your share to your car, as well! You will also find reserved "CSA Members Only Parking" on CSA distribution days!

What should I bring with me on distribution days?

Recycled boxes and containers – We welcome you to return your empty CSA boxes and plastic containers each week. Please feel free to drop them off when you pick up your share on distribution days, or if you remember on a different day of the week as well.

Corporate Chapter Members: Since the details at each of our corporate locations vary so greatly, you will receive the full details on pickup procedures for your chapter via email the week before the start of the CSA season.



What to Expect When Picking Up at a Local Chapter

Each chapter pickup location is unique, since they are hosted by local residents, but many of the pickup details are the same throughout all of our locations

How do I know when to pick up my share? You can log in to your account on Harvie.farm prior to the start of the season to confirm that your upcoming delivery information is correct.

What do I need to bring with me? Once the season starts, feel free to bring your CSA boxes from the previous weeks. Help us keep New Jersey green by reusing your CSA share boxes!

What do I do when I arrive? At your pickup location, there will be labels on each box. Please double check to make sure that you are taking the correct box, and be sure to look for extra bags or boxes if you have ordered extra items to go along with your share.

A Quick Note Regarding Chapter Pickup Etiquette:

Please be considerate of your chapter hosts and fellow chapter members when picking up your share each week.

Please park only in the driveway or on the street. Be careful not to block traffic, park or drive on anyone else's lawn or driveway.

Please pickup your share during the designated pickup time listed on our website, unless you have made previous arrangements with your chapter host personally.

Please refrain from going through other members' shares and their contents before taking your share home.

If there are any missing items or questions regarding your share contents, please call our team at (908) 879-7189 and we will be happy to help.

Our Vacation & Rescheduling Policy

Going Out of Town? Just log in to your Harvie.farm account and choose the "Manage Deliveries" option, this menu will allow you to hold and reschedule your upcoming share(s).

Our Quality and Satisfaction Guarantee

The Alstede Farms CSA Team is committed to making sure that you get the most out of your membership, all season long. We work hard to insure that you receive the highest quality produce possible. To that end, if there is ever anything wrong with an item in your share, or if anything is ever missing from the box, please let us know. We will gladly send you replacement items the following week, or have them available at our farm store or one of our local Farmer's Markets for pickup.

If you have a problem, question or concern, please don't hesitate to let us know so that we can make it right! **Your Satisfaction Is Our Priority!** Email: info@alstedefarms.com Phone: (908) 879-7189

Have a question about how to use an item in this week's share? Our website has a complete index of all of our recipes; you can even search by keyword! Still not sure how to prepare an item, or looking for a special recipe? Email jenn@alstedefarms.com and our resident culinary expert, Jennifer Borealo, will help you find the information you need.

Looking for a new and exciting recipe? Want to talk to other CSA members about your share? Join our Freshly Inspired CSA Members Only Group on Facebook! We'd love to hear from you!

Important Resources

Trish Cirelli – Assistant Manager – CSA & Farmers Markets
trish@alstedefarms.com
(908) 879-7189
P.O. Box 278 Chester, NJ 07930

Bookmark These Links:

Our CSA Members-Only Facebook Group:
Search for "Freshly Inspired CSA Members Only" to join.

Log In to you member profile to make changes to your share, delivery day, pickup location, or member preferences: Harvie.farm

Our Website: www.alstedefarms.com

Recipe Index: <http://alstedefarms.com/all-recipes/>

